



Client Terms and Conditions

V. 1.2

AirportAndGo.com

Limousine booking site operated by:

Indigo Cell Ltd.
65 Carter Lane
London EC4V 5HF
Company No.: 9770536

By booking an executive vehicle through AirportAndGo.com hereafter called: ANG, the Client will be deemed to have read, understood and agreed to these Terms and Conditions ("Terms").

For the purposes of these Terms, the Executive Car Company shall be referred to as "Supplier".

A Contract between the Client ("**Client**" and "**Customer**") and ANG for the booking of an executive car will only exist once a booking has been accepted and confirmed. This does not affect the Customers' statutory rights.

1. Booking

1. Prices and availability of executive vehicles are subject to change without notice to the Client.
2. ANG is a booking agent and as such, these Terms govern the booking of the executive vehicle.
3. The booking form must be completed online in order to find an available vehicle for the Clients chosen date and time.
4. All information given at the time of booking must be correct and true and all passengers must be disclosed at the time of booking.
5. The Client agrees that they should wait at the allocated area in the correct location in order for a

successful booking. In the event that the Client is not in the correct location as stated at the time of booking, then the Client understands that the booking may be cancelled and that they may still be charged.

6. In the event that a child will be travelling, suitable car seats and/or devices must be provided by the passenger(s) in accordance with the local laws. In the event that a booking is made to include a child and a suitable car seat is unavailable, the driver may refuse to continue with the booking. Where this is the case, the booking fee will be non-returnable.
7. All animals travelling should be disclosed at the booking and failure to do so may result in refusal by the driver, to continue with the journey.
8. The Client agrees that in the event of clause 1.5 and/or 1.6 above, 100% of the booking fee will be deducted and no refund shall be provided.

2. Payments

- 2.1. All booking requests must be submitted with payment details.
- 2.2. Bookings are deemed to be accepted when the payment has been deducted from the Client's method of payment.
- 2.3. Any refund agreed by ANG shall be refunded to the same payment method as it was paid.

3. Clients Right to Cancel

- 3.1. Cancellations made once the booking has been confirmed shall incur a cancellation fee of 25% of the booking fee



- 3.2. Refunds due to cancellations shall be returned to the payment method used to make the booking and shall be refunded within ten (10) working days.
- 3.3. The Client understands that whilst ANG authorise the refund within ten (10) working days, they have no control over the banks allocation of the monies.
- 3.4. Cancellations made within the 36 hours before the booking date and time will be charged at 100% of the booking fee. The Client understands and agrees that this is non-negotiable.
- 3.5. ANG accept no liability for charges made by the Supplier directly and act only as a third party.

4. Cancellations & Amendments to Bookings

- 4.1. Occasionally the Supplier will cancel or amend a booking. In the event of this happening, the Client will be notified by the Supplier as soon as possible.
- 4.2. Any claims in relation to the cancellation or amendment of a booking should be directed to the Supplier directly.
- 4.3. ANG act only as a booking agent and take no responsibility for the reliability of the Supplier.
- 4.4. ANG do not accept any liability for matters beyond the actual booking of a vehicle.

5. Complaints

- 5.1. All complaints relating to the booking process should be directed to ANG directly.
- 5.2. Matters relating to the journey, the vehicle company, driver or likewise should be directed to the Supplier. The Client will receive details of the Supplier at the time of booking.
- 5.3. The terms and conditions of the Supplier will provide details of how to complain directly.

6. Copyrights and Trademarks

- 6.1. All copyright, trademarks and all other intellectual property rights on the website and its content (including without limitation the website design, text, graphics and all software and source codes connected with the website) are owned or licensed to ANG or otherwise used by ANG as permitted by law.
- 6.2. In accessing the website, the Client agrees that they shall access the content solely for their personal, non-commercial use. None of the content may be downloaded, copied, reproduced, transmitted, stored, sold or distributed without the prior written consent of the copyright holder. This excludes the downloading, copying and/or printing of pages of the website for personal, non-commercial home use only.

7. Disclaimer & Limitations of Liability

- 7.1. NOTHING IN THIS AGREEMENT SHALL, NOR SHALL BE DEEMED, TO LIMIT OR EXCLUDE ANG'S LIABILITY NEITHER FOR FRAUD NOR FOR PERSONAL INJURY OR



DEATH CAUSED BY OUR NEGLIGENCE.

7.2. THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES PUBLISHED ON ANG'S WEBSITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. IN PARTICULAR, ANG AND ITS AFFILIATES DO NOT GUARANTEE THE ACCURACY OF, AND DISCLAIM LIABILITY FOR INACCURACIES RELATING TO SUPPLIER PHOTOGRAPHS, PRODUCT DESCRIPTIONS AND LISTS OF VEHICLES AND OTHER PRODUCT DESCRIPTIONS DISPLAYED ON ANG'S WEBSITE, MUCH OF WHICH INFORMATION IS PROVIDED BY THE RESPECTIVE SUPPLIERS. ANG AND ITS AFFILIATES DO NOT GUARANTEE THE ACCURACY OF THE RATINGS OF SUPPLIERS OR THEIR SERVICES. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. ANG, ITS AFFILIATES, AND/OR THEIR RESPECTIVE SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES ON THEIR WEBSITE AT ANY TIME ANG, ITS AFFILIATES, AND/OR THEIR RESPECTIVE SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY OF THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES CONTAINED ON THEIR WEBSITE FOR ANY PURPOSE, AND THE INCLUSION OR OFFERING FOR SALE OF ANY PRODUCTS OR SERVICES ON THEIR WEBSITE

DOES NOT CONSTITUTE ANY ENDORSEMENT OR RECOMMENDATION OF SUCH PRODUCTS OR SERVICES BY ANG OR ITS AFFILIATES. ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. ANG, ITS AFFILIATES, AND/OR THEIR RESPECTIVE SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES, AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES, INCLUDING ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NONINFRINGEMENT.

7.3. THE SUPPLIERS PROVIDING SERVICES FOR ANG ARE INDEPENDENT CONTRACTORS AND NOT AGENTS OR EMPLOYEES OF ANG OR ITS AFFILIATES. ANG AND ITS AFFILIATES ARE NOT LIABLE FOR THE ACTS, ERRORS, OMISSIONS, REPRESENTATIONS, WARRANTIES, BREACHES OR NEGLIGENCE OF ANY SUCH SUPPLIERS OR FOR ANY PERSONAL INJURIES, DEATH, PROPERTY DAMAGE, OR OTHER DAMAGES OR EXPENSES RESULTING THEREFROM. ANG AND ITS AFFILIATES HAVE NO LIABILITY AND WILL MAKE NO REFUND IN THE EVENT OF ANY DELAY, CANCELLATION, OVERBOOKING, STRIKE, FORCE MAJEURE OR OTHER CAUSES



BEYOND THEIR DIRECT CONTROL, AND THEY HAVE NO RESPONSIBILITY FOR ANY ADDITIONAL EXPENSE, OMISSIONS, DELAYS, RE-ROUTING OR ACTS OF ANY GOVERNMENT OR AUTHORITY.

7.4. IN NO EVENT SHALL ANG, ITS AFFILIATES, AND/OR THEIR RESPECTIVE SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF, OR IN ANY WAY CONNECTED WITH, THE USE OF THEIR WEBSITE OR WITH THE DELAY OR INABILITY TO USE THEIR WEBSITE, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES OBTAINED THROUGH THEIR WEBSITE, OR OTHERWISE ARISING OUT OF THE USE OF THEIR WEBSITE, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE, EVEN IF ANG, ITS AFFILIATES, AND/OR THEIR RESPECTIVE SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO CLIENT.

8. Indemnity

Client agrees to indemnify and hold ANG and its employees and agents harmless from and against all liabilities, legal fees, damages, losses, costs and other expenses in relation to any claims or actions brought against ANG arising out of any breach by Client of these Terms or other liabilities arising out of the Clients use of ANG's website.

9. Severance

If any of these Terms should be determined to be invalid, illegal or unenforceable for any reason by any court of competent jurisdiction then such Term or Condition shall be severed and the remaining Terms shall survive and remain in full force and effect and continue to be binding and enforceable.